



ROYAL DORNOCH

RETAIL SUPERVISOR

Enjoy meeting new people and helping them choose from some of the best merchandise in golf?

Like to work in a relaxed and fun environment that allows you to show your personality while providing the highest levels of customer service?

Then there is a full time role at Royal Dornoch for you.

We are seeking an enthusiastic, retail supervisor with experience and/or knowledge in the golf industry. You don't need to be a golfer but it would be advantageous.

What do you get from being part of the team at Royal Dornoch?

- A full time permanent job that guarantees your income all year round
- Annual pay rise to keep your salary in line with the economy
- Free membership of Royal Dornoch Golf Club which, amongst other benefits, gives you access to our Championship Course that is ranked 4th in the world
- A pension scheme that club contributes the equivalent of over 5% of your salary too
- Supportive employer who encourages all employees to increase their knowledge and skills through various training and placement options
- A share of the annual staff fund
- Free uniform so that you always feel part of the team
- Free food while on duty
- Free staff social events
- 6 weeks holiday each year
- If you live outwith the area then you can access subsidised accommodation

What do we want in return?

As part of the Retail Team you will be expected to make an effective contribution to the "Royal Dornoch Experience". You will establish and maintain a friendly, courteous and professional relationship with customers that will ensure that they enjoy their visit to Royal Dornoch.

- To help with the efficient running of the retail business
- To assist the Retail Manager in the day to day activities of the shop
- To deputise for the Retail Manager in their absence
- To engage with customers offering guidance and assistance
- Keep the shop and back rooms tidy
- Ensure that emails and phone calls are answered timeously
- Lead on and develop the website and social media activities
- Ensure orders are processed accurately and stock levels are controlled with the set parameters
- Assist with the management of the retail team
- Assist the Retail Manager on staff rotas and work allocation
- Accurate cash handling and reconciliation
- Daily reporting on shop performance offering suggestions on how this can be improved

Salary from £25,058 to £28,236 (These salaries under review with new pay award from April 2023)

Informal enquiries regarding the above to Brad Smith, Retail Manager, on bradley@royaldornoch.com or +44 (0) 1862 811924

Applications can be made by downloading the application form here – [Job Application Form](#) and return to rdgc@royaldornoch.com or Royal Dornoch Golf Club, Golf Road, Dornoch IV25 3LW